



National Clearinghouse StudentTracker for High Schools: Ensuring Postsecondary Enrollment and Success

Presented by: Michele Gralak, Product Manager, National Student Clearinghouse

Gil Compton, Director I, College and Career Readiness, RCOE

Catalina Cifuentes, Executive Director, College and Career Readiness, RCOE

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Q: What reports were sent out to participants?

A: Districts in Riverside County were sent aggregate level district and school site reports via GoAnywhere by the College and Career Readiness Unit.

Q: If I would like to get student level reports, who do I contact?

A: Please contact your district data director to get student level data. If you do not know who your district contact for National Student Clearinghouse is, please contact Gil Compton at gcompton@rcoe.us so he can direct you to the right person since we keep an updated list for Riverside County. If you are from outside of Riverside County, please contact Michele Gralak at gralak@studentclearinghouse.org.

Q: How do I get in contact with National Student Clearinghouse?

A: To contact the presenter, Michele Gralak, please email her at gralak@StudentClearinghouse.org.

For questions about organization relationships, please contact STServices@StudentClearinghouse.org.

For general information about your FTP account or reports, please contact StudentTracker @StudentClearinghouse.org.

Q: When will this recording and PowerPoint be available?

A: All participants will be e-mailed a copy of the PowerPoint and recording after the presentation. You can also find both at www.rcec.us. You must be signed in to access the free materials but creating an account is free.

Q: How can I get help on these reports and next steps?

A: Please contact Gil Compton at gcompton@rcoe.us for more information and to schedule an in-depth training session.

Q: Do districts control who gets access to StudentTracker? Our counselors in our district do not have access and only someone at the district office does.

A: The NSC account only allows for 1-2 access leads, which is why access is given to a district data lead. That is how it is set up. We have to request and get data from an RCOE data lead as well. The RCOE contact for NSC is Steve Ayon and he can be reached at sayon@rcoe.us.

Q: Is there a manual or handout that shares the meaning behind the codes you are explaining?

A: Yes, please visit <https://www.studentclearinghouse.org/high-schools/studenttracker/> for more resources such as the HELP and FAQ link, the K-12 blog, the Clearinghouse Academy Training materials, and Research Center.

Q: What is the website for National Student Clearinghouse information?

A: www.StudentClearinghouse.org

Q: How does StudentTracker take into account dual enrollment courses that students have completed in high school, effectively starting their clock with college?

A: The StudentTracker service returns postsecondary enrollment/credentials that the student earned post high school as of August 15 after graduation. Districts/School sites can submit for a report for students who took college classes (dual or concurrent) during HS. In the student file submission process; there are optional data elements that you can submit, one of which is for dual enrollment (column Y). If you know that your students have taken college classes during high school, you can input a Y in the dual enrollment column and submit the file to the

Clearinghouse. An aggregate Academics report will be returned to you and you will see the outcomes broken out by Dual Enrollment or Concurrent Enrollment.

In the StudentTracker next generation service, scheduled for spring/summer 2022 availability, results for dual enrollment will be addressed more thoroughly.

Q: Isn't there a particular login and password requirement that RCOE has put in place for reports to be uploaded?

A: Yes RCOE works closely with your district data lead on this process and your district lead has user access to your account. Please connect with your district data lead or Steve Ayon at RCOE sayon@rcoe.us for your report needs.